



11119 Parkview Plaza Dr., Ste. 101
Fort Wayne, IN 46845
(260) 482-9273

7920 West Jefferson, Suite 100
Fort Wayne, IN 46804
(260) 459-0917

5050 North Clinton St.
Fort Wayne, IN 46825
(260) 484-8551

1500 Provident Dr., Suite B
Warsaw, IN 46580
(574) 269-8301

2003 Stults Road, Suite 210
Huntington, IN 46750
(260) 355-3110

1169 North Main Street
Bluffton, IN 46714
(260) 846-1000

Orthotic devices are custom designed shoe inserts that provide support and motion control for your feet and legs. The symptoms you are experiencing are due to injury, muscle imbalance, or a structural foot problem. Our feet support and balance the weight of our body while walking and standing, so they are subject to constant stress which magnifies any painful condition. A foot imbalance often may lead to back, hip, knee, and lower leg problems.

Orthotics maintain the joints of your feet in the ideal position, reducing wear and tear, relieving muscular stress and strain. Orthotics may successfully alleviate your symptoms, eliminating the need for surgical correction of the underlying problem. Orthotics are prescribed in pairs to protect both lower extremities and avoid creating an imbalance.

Following examination, a scan is taken of your feet, which is then electronically sent to the orthotic laboratory where the devices are custom-made. The orthotics cost \$314.00 per pair.

To better serve you, your insurance company will be contacted to both verify benefits, and obtain a prior authorization, if that is required before the orthotics are ordered. If you are aware that your insurance does not cover orthotics, you may make payment on the day you are scanned, and the order will be immediately placed.

Prior to placing the order, you may be contacted to make a prepayment, if it is determined that your plan has no orthotic benefit. You may also be requested to prepay a deductible or coinsurance amount that your insurance company determines that you owe. You may make prepayment over the phone by credit card, or bring your payment to the office, at which time your orthotic order will be placed.

Medicare does not cover orthotics. If you have Medicare, you may make payment at the time you are scanned, and your orthotic order will be immediately placed.

Should you have any questions regarding this process, please contact the patient assistance staff at (260) 490-6970, extension 3501 or toll-free at (888) 321-6033, extension 3501.